

Hold Your Haunches, Inc. Terms and Conditions of Sale

New Account Setup Policy

1. All new account setups must go through a Hold Your Haunches sales representative. To locate a Hold Your Haunches sales representative for your area, email your store name and address to wholesale@holdyourhaunches.com.
2. The sales representative will assist accounts in completing a Hold Your Haunches New Account Application, obtaining inside and outside photos of your store and placing an initial order. Once this step is complete, the sales representative will forward the application and initial order to Hold Your Haunches for approval.
3. Hold Your Haunches reserves the right to deny business to any account for any reason.
4. Hold Your Haunches prohibits the sale of our products online; we reserve the right to deny business to any non-compliant account. Hold Your Haunches approval of a physical retail store location does not authorize the account to sell Hold Your Haunches online.
5. Specific prior written approval must be obtained from Hold Your Haunches for **any** advertising, marketing or sales of Hold Your Haunches products, including but not limited to, via the Internet (for example, any use of Hold Your Haunches trademarks or copyrighted content to promote a website).
6. Sub-distribution, drop-shipping, and bulk sales of Hold Your Haunches are prohibited.
7. Sale of Hold Your Haunches products to third party re-sellers are prohibited.

Credit Policy

1. All accounts are required to pay by credit card.

Purchase Order Management Policy

1. Initial orders must meet a \$1,000 minimum; reorders are a minimum of \$100.
2. Orders must be on an official Hold Your Haunches order form and 100% complete and legible. Incomplete orders will be sent back to the sender with a reason the order is incomplete. An incomplete order must be resubmitted to be processed. Any order qualified as incomplete will not be recognized and therefore not entered into the Hold Your Haunches system.
3. Orders can be sent directly to your sales representative or emailed to wholesale@holdyourhaunches.com. Accounts should contact their Hold Your Haunches sales representative for order confirmations and questions.
4. Orders will ship within 14 days of receipt of the order, unless the order specifies a future ship date. Should an issue arise with a credit card order, Hold Your Haunches will contact the account within 2 business days, and all Net 30 terms accounts within 4 business days.

Shipping Policy

1. All orders are shipped via FedEx.
2. Hold Your Haunches cannot guarantee expedited shipping.
3. The Hold Your Haunches customer is responsible for all shipping fees.

Merchandise Return Policy

1. Hold Your Haunches will only authorize and give full credit for returned merchandise within 30 days of shipment if: a) Merchandise is found to be defective (Hold Your Haunches will only exchange defective merchandise for the same style/size/color) or, b) Hold Your Haunches made a shipping error.
2. Should one of the two issues arise, email your sales representative or send a email to wholesale@holdyourhaunches.com for instructions on how to return merchandise.
3. Merchandise returns will not be accepted without a return authorization number. Return authorization numbers must be clearly marked on the outside of ALL returned packages.

Terms and Conditions

1. Hold Your Haunches reserves to right not to sell Hold Your Haunches products to any account or stop the sale of Hold Your Haunches products to any account.
2. Placement of an order for Hold Your Haunches product(s) constitutes acceptance and agreement of these Terms and Conditions of Sale.
3. In consideration of an account's agreement to these Terms and Conditions of Sale, Hold Your Haunches will fulfill orders as set forth herein.

Contact Information

Questions about an Order, please email your sales representative or wholesale@holdyourhaunches.com.